

MAXIMO & FINGERTIP HELP MEDICAL TECH BLUE-CHIP WITH FDA & HSPA COMPLIANCE

IBM Maximo & Fingertip Calibration Module enable seamless calibrations and inspections in the field.

Guerbet is a global leader in medical imaging, based in France. They manufacture products and solutions for diagnostic and interventional radiology.

As part of this work, they use IBM Maximo software to manage their assets, helping them to improve productivity, ensure health & safety compliance and high-quality standards are maintained throughout their organisation.

This involves managing their assets safely and efficiently in hazardous environments.

Reducing the paper trail

Guerbet's version of Maximo was outdated, and they wanted a more supportable version with all the latest features. This additional functionality was required to further improve asset management within their hazardous environments.

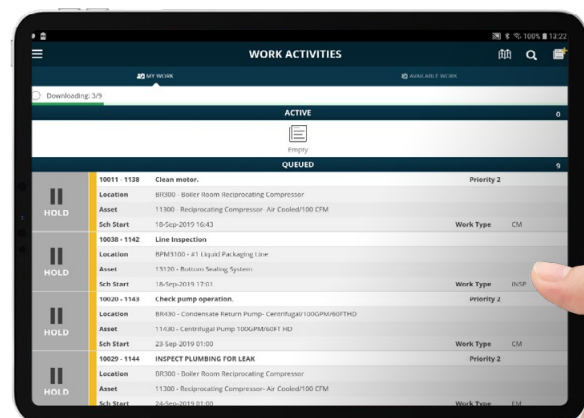
They specified that this new solution needed to be:

- Safe to use in hazardous environments
- Able to send 'work orders' when faults detected
- Entirely paperless
- Accessible on a mobile device, on or off-line
- Compliant with industry standards & ATEX
- Easy to use, read & understand for all staff

We worked with Guerbet to get a clear sense of what they planned to use this new solution for. That way, we were able to make an informed, useful recommendation that maintained their ability to comply with FDA and HSPA regulations.

Improving efficiency

The project target was to upgrade to the very latest version of Maximo. As part of this, our Fingertip solution was selected, therefore providing industry-leading benefits that they could not get anywhere else.



“What sets Fingertip Inspections and Calibrations apart from any existing mobile system is that it is fully integrated into Maximo. This is a key product differentiator as the data is being captured as the maintenance task is being done. This data is immediately available to all system users including those responsible for managing asset integrity.

This fully integrated system enables better management and control of maintenance costs.”

Brian Doyle of Hazardous Risk Solutions, project lead for Guerbet’s Maximo System

Implementing Fingertip mobile EAM

We worked with Guerbet to implement our Fingertip solution for Maximo. It includes:

- Configurable mobile forms, ensuring work processes are followed
- Paperless solution, with mobile calibration & work-orders
- Off-line mobile use, enabling safe use in hazardous environments (ATEX, zone 1 & DSEA)
- High data quality ensured
- Easy-to-use, with full digital audit trail

As a result of Fingertip’s accessibility, Guerbet technicians can now carry out Instrument Calibrations & Inspections with optimum efficiency. They receive automated updates every time a work order is completed.

Guerbet also decided to deploy the IBM Cognos solution, which enables them to have real-time, business intelligence (BI) reporting.

Validation

A critical objective of the project was to ensure that self-certification was in complete compliance with all appropriate regulatory requirements (see box at right).

Coordinating go-live across the world

As part of this project, we worked with many of Guerbet’s discipline teams across the world, including India, France, Ireland, USA and the UK. The system was deployed quickly, safely and in compliance with all regulations.

Result: efficient, accurate, compliant and cost-effective

The upgraded and enhanced solution allows Guerbet to maintain its assets more cost-effectively, more efficiently, with a high level of accuracy, ensuring the integrity of its calibration & inspection programmes.

For more information, please get in touch

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